

TATA Sustainability Policy

- 1. Objective**
- 2. Applicability**
- 3. Policy**
- 4. Document Control and Distribution list**

1. Objective

The Tata group is committed to integrate environmental, social and ethical principles into its business which is central to improving the quality of life of the communities we serve globally and enhancing long-term stakeholder value. Tata Teleservices Limited (TTL) has adopted the Group's Tata Sustainability Policy in line with the Group's objective.

2. Applicability

The Policy will be applicable to all employees of TTSL, TTML, VMI and wholly owned subsidiaries of Tata Teleservices Ltd

Our Principles

TTL shall:

- Integrate sustainability considerations into all business decisions and key work processes, with the aim of creating value, mitigating future risks and maximizing opportunities.
- Follow the highest standards of governance and transparency.
- Embody principles of product stewardship by enhancing health, safety, environmental and social impacts of products and services across their lifecycles.
- Provide employees and business associates with working conditions that are clean, safe, healthy and fair.
- Strive to be neighbours of choice in the communities in which we operate and contribute to their equitable and inclusive development.

Our Commitments

TTL will aspire for global sustainability leadership in the telecom sectors in which we operate. To achieve this, we will:

- Constitute a governance structure to oversee our sustainability commitments.
- Identify relevant and material sustainability issues and develop comprehensive sustainability strategies with goals, targets, mitigation and adaptation action plans to address them under the aegis of our boards.
- Undertake natural and social capital valuation to assess business risks.
- Report in line with global reporting frameworks.

DOCUMENT VERSION CONTROL

Issue Date	Version	Description	Issued By	Approved By
25/06/2015	1.0	TATA Sustainability Policy	Corporate Sustainability	Chief Transformation Officer

DOCUMENT DISTRIBUTION LIST

Sl. No.	Groups (Confidential/Internal HR/All employees)	Accessibility (Online/Offline)
1.	All Employees	Online