### 3G Network Services QE Mar.'16

<table>
<thead>
<tr>
<th>Name of Service Area / City</th>
<th>Node Bs Accumulated downtime (not available for service) (%age)</th>
<th>Worst affected NodeB’s due to downtime (%age)</th>
<th>Call Set-up Success Rate (within licensee’s own network)</th>
<th>RRC Congestion (%age)</th>
<th>CS RAB Congestion (%age)</th>
<th>CSV Call Drop Rate (%age)</th>
<th>Worst affected cells having more than 3% Circuit Switched Voice Drop Rate</th>
<th>CSV Quality</th>
<th>Point of Interconnection (POI) Congestion (No. of POIs not meeting the benchmark)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>5</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
<td>11</td>
<td>14</td>
<td>15</td>
<td>16</td>
</tr>
<tr>
<td><strong>Benchmarks</strong></td>
<td><strong>≤ 2%</strong></td>
<td><strong>≤ 2%</strong></td>
<td><strong>≥ 95%</strong></td>
<td><strong>≤ 1%</strong></td>
<td><strong>≤ 2%</strong></td>
<td><strong>≤ 2%</strong></td>
<td><strong>≤ 3%</strong></td>
<td><strong>≥ 95%</strong></td>
<td><strong>≤ 0.5%</strong></td>
</tr>
</tbody>
</table>

The achievement of benchmark against each parameter is to be averaged over a period of one month as per the measurement methodology explained in Explanatory Memorandum to regulations.

- **Node B** — Radio Resource Controller
- **RAB** — Radio Access Bearer
- **POI** — Point of Interconnection

**Note 1:** The traffic parameters under column 12 and 14 to be recorded during Cell Bouncing Busy Hour (Cell BBH), and the traffic parameters under column 8, 9, 10, 11, 15, 16, 18 and 19 to be recorded during Time Consistent Busy Hour (TCBH) of the network comprising of all the MSCs/GMSCs in the Licensed Service Area.

**Note 2:** Please indicate here only number of POIs having Congestion >0.5%. Format for detailed Monthly POI Congestion Report for Cellular Mobile Telephone Service has been prescribed Decarately.

(Format No. TRAI/QoS/CMTS/2 - POI) enclosed herewith.

Signature, Name and Designation of the Authorised Signatory:

E-mail Address:

Mobile / Telephone No.: